

Career Opportunity

PROBATION CLERK



U.S. District Court

District of South Dakota

www.sdp.uscourts.gov

Announcement #: 01-22

Number of Vacancies: 1

Location: Rapid City, Pierre, or Sioux Falls, South Dakota

Salary: CL 23 (\$35,788 - \$44,740 Steps 1-25) wage dependent upon qualifications; eligible for promotion without further competition

Employment: Regular, full-time

Closing Date: Open until filled; priority consideration given to applications received by 2/14/2022

The District of South Dakota

The U.S. District Court, District of South Dakota consists of federal court chambers, clerk's office, and probation and pretrial services. We serve three district judges, three senior district judges, and three magistrate judges.

U.S. Probation and Pretrial Services headquarters are in Sioux Falls, with divisional offices in Aberdeen, Pierre, and Rapid City. Additional satellite offices are located in Mission, Winner, Kyle, Eagle Butte, Timber Lake, and McLaughlin.

ABOUT THE POSITION

The U.S. District Court for the District of South Dakota is seeking a full-time probation clerk to be located in the Rapid City, Pierre, or Sioux Falls, South Dakota office.

The probation clerk serves as the first point of contact for visitors to the probation office and largely contributes to the operations of the office. The clerk assists with visitor inquiries, manages internal and external communications effectively for the office, and provides a high level of service to the public and probation staff. The incumbent must exhibit a positive demeanor and represent probation and pretrial services in a helpful, cooperative, and compassionate manner.

The clerk provides administrative support to managers and probation staff in a fast-paced work environment with frequent interruptions. Clerks assist with investigations, electronic document filing, conducting record checks, and preparing and maintaining accurate electronic case files. The ability to manage competing priorities, maintain confidentiality, and continuously provide excellent customer service is required to successfully carry out the mission, vision, and values of the district.

BENEFITS

The U.S. District Court offers a competitive benefits package which includes:

- Vacation time accrual up to 104 hours per year with accrual increases based upon tenure
- Sick time accrual up to 104 hours per year with no accrual limit
- Eleven paid holidays per year
- Agency-subsidized federal employee health insurance plans
- Dental and vision insurance plans
- Group life insurance plans
- Flexible spending accounts
- Federal Employee Retirement System (FERS)
- Optional Thrift Savings Plan (TSP) with agency match

POSITION DUTIES AND RESPONSIBILITIES

- Provides general clerical office support such as greeting and assisting visitors to the office in a friendly manner, documenting phone or verbal messages for officers, copying and distributing documents as requested, receiving, sorting, and distributing mail for the office, attending and participating in office meetings and workgroups, and managing a sufficient office supply inventory.
- Maintains the chain of custody process accurately for urinalysis (UA) testing; manages the documentation process, records test results, and informs officers of results. Monitors and mails UA tests along with required documentation to laboratories for testing confirmation. Maintains an inventory of UA testing supplies, location monitoring equipment, and alcohol monitoring devices.
- With guidance, prepares orders, judgments, and other documents essential to pretrial, presentence, and post-conviction services.
- Composes routine correspondence for the office such as letters, memoranda, recurring reports, and forms.
- Scans, organizes, and prepares electronic case files for officers' use in accordance with established case management procedures; receives and transfers case files from other districts.
- Enters pretrial and supervision case files and statistical data efficiently and accurately into the proper database.
- Conducts criminal record checks through local or national law enforcement files.
- Assists officers in performing investigations; this may include ATLAS hits, CJIS, and/or credit reports.
- Assists in investigations related to employment, education, law enforcement, medical treatment, or military records by contacting various local, state, and national businesses and agencies to collect information.
- Makes entries to chronological records in case files, either from direct communication with clients or from information provided by probation officers.
- Electronically files reports with the U.S. District Court through the CM-ECF management system and electronically submits appropriate documents to the Bureau of Prisons and United States Sentencing Commission.
- Participates in on-going training and development to enhance individual skillset and support the needs of the district.
- Establishes and maintains an open and honest working relationship with co-workers and external partnering agencies.
- Other duties as assigned.

PERSONAL CHARACTERISTIC REQUIREMENTS

- Ability to exercise sound judgment, maintain confidentiality, adhere to high ethical standards, and demonstrate integrity to fulfill the district's mission, vision, and values.
- Ability to prioritize competing demands while maintaining a positive and professional demeanor.
- Ability to exercise impartiality and discretion with defendants, persons under supervision, courts, justice partners, and communities.
- Ability to work a flexible schedule if needed, including nights, weekends, or holidays.
- Ability to promote and maintain a positive work culture which encourages integrity, respect, individual and organizational growth, and a fulfilling work life.

CONDITIONS OF EMPLOYMENT

- Applicants must be a U.S. citizen or eligible to work in the United States.
- Judiciary employees must adhere to the *Code of Conduct for Judicial Employees* at all times.
- Employees of the United States District Court are hired under excepted appointments, are not covered by the Civil Service System, and are considered "at will" employees.
- The candidate hired for this position will be subject to a full background record check.
- This position is subject to mandatory electronic funds transfer participation for payment of net pay (direct deposit).
- The U.S. District Court, District of South Dakota reserves the right to amend or withdraw any vacancy announcement with or without written notice to applicants. If a subsequent vacancy of the same position becomes available within a reasonable amount of time after the original announcement has closed, the Court Unit Executive has the right to select a candidate from the applicant pool of the original vacancy announcement.
- Employees of the District of South Dakota are required to be fully vaccinated against COVID-19. Fully vaccinated is defined as having received the second shot of the two-dose Pfizer or Moderna vaccine, or a single dose of the Janssen/Johnson & Johnson vaccine at least two weeks prior to the first day of employment.

KNOWLEDGE, SKILL, AND EDUCATION REQUIREMENTS

- High school diploma or equivalent;
- Minimum two years general work experience;
 - General work experience is defined as progressively responsible clerical or office experience that has provided an opportunity to gain the knowledge and skills to successfully perform duties such as those listed under *Position Duties and Responsibilities*.
 - Post high school education may be substituted for general work experience on the conditions that one academic year, or 30 credit hours, equals one year of general work experience. If using education substitution to qualify, it must be clearly documented on form AO 78 *Judicial Branch for Federal Employment* application.
- The ability to communicate effectively, both verbally and in writing with or without accommodation, and demonstrate excellent interpersonal skills;
- Previous experience working with Microsoft 365 products including Outlook, Word, Excel and Microsoft Teams, Adobe Acrobat, and web browsers such as Google Chrome along with a willingness to learn new computer systems and programs as needed;
- Familiarity with general court processes preferred.

APPLICATION INSTRUCTIONS

To receive priority consideration, applicants must submit the following by 5:00 pm CST on Monday, February 14, 2022:

- 1) A completed form AO 78 *Judicial Branch for Federal Employment* application, found on <http://www.uscourts.gov> under Quick Links>Court Forms;
- 2) A current resume to include at least three (3) professional references;
- 3) A one-page cover letter explaining how you have obtained and meet the experience requirements listed under *Knowledge, Skill, and Education Requirements*.

All documents should be emailed in PDF format with "Vacancy 01-22" in the subject line to Brooke Richards at: brooke_richards@sdd.uscourts.gov.

Incomplete application packages will not be considered.

THE DISTRICT OF SOUTH DAKOTA IS AN EQUAL OPPORTUNITY EMPLOYER